

AXIS Camera Station S1116 Racked Recorder

User Manual

AXIS Camera Station S1116 Racked Recorder

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AXIS Camera Station S1116 Racked Recorder

About your device

About your device

AXIS Camera Station S11 Recorder series consist of out-of-the-box ready rack servers and work stations validated for reliable high-definition surveillance up to 4K. For quick and easy installation, the recorder series is preconfigured and preloaded with AXIS Camera Station video management software including licenses plus all necessary system software. The system configuration can easily be imported from AXIS Site Designer, and AXIS Camera Station lets you take full advantage of Axis wide range of video surveillance devices. With redundant enterprise-grade hard disks, operating system stored on solid-state drive (SSD), the recorder series provides high-performance and reliability for your system.



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AXIS Camera Station S1116 Racked Recorder

Get started

Get started

The standard workflow to configure an AXIS Camera Station recorder is:

1. *Install your device*
2. Update AXIS Camera Station to the latest version.
 - If your system is online: open the AXIS Recorder Toolbox app and click **Update AXIS Camera Station**.
 - If your system is offline: go to *axis.com* and download the latest version.
3. Configure Windows®. We recommend to:
 - Update Windows® to the latest version. See *Update Windows® on page 24*
 - Create a standard user account. See *Create a user account on page 19*
4. *Configure AXIS Camera Station*
5. Register you AXIS Camera Station licenses.
 - *License a system with Internet connection on page 17*
 - *License a system without Internet connection on page 17*
6. Connect your system to the AXIS Camera Station mobile viewing app. See *Configure AXIS Secure Remote Access*



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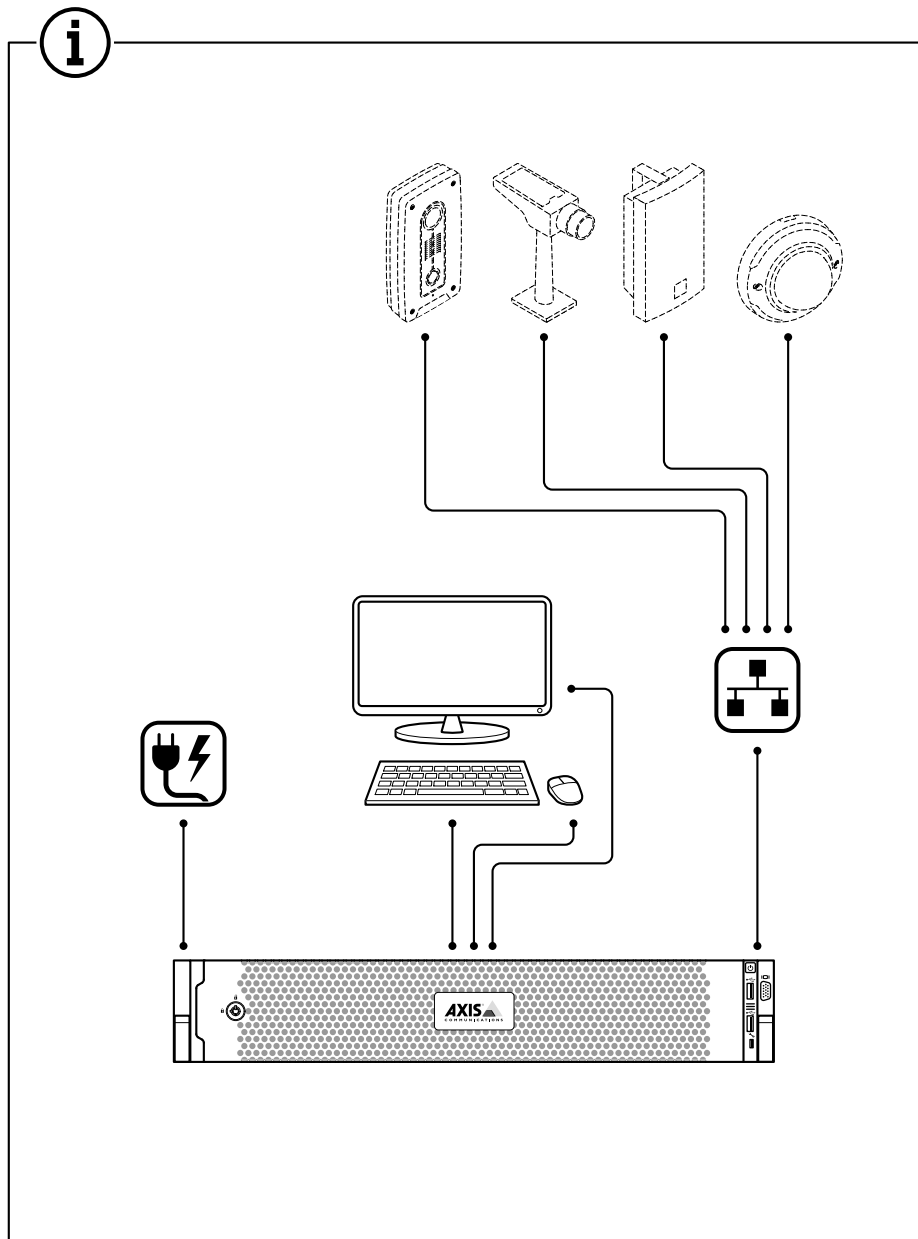
Install your device

Exploded view diagram of the HP LaserJet 4000 printer assembly. The diagram shows the printer unit and various optional components with their quantities:

- Printer unit: 1x
- Top tray: 1x
- Front tray: 2x
- Left tray: 1x
- Right tray: 1x
- Power cord: 1x
- USB cable: 1x

AXIS Camera Station S1116 Racked Recorder

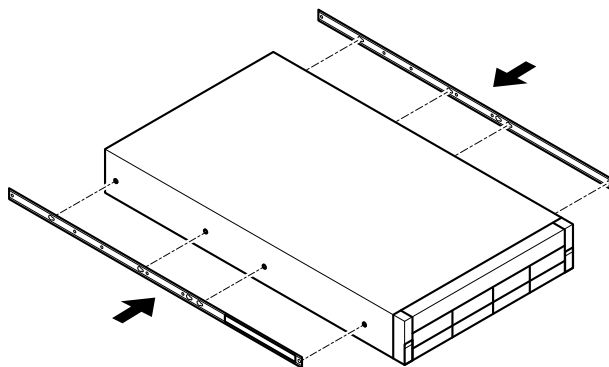
Install your device



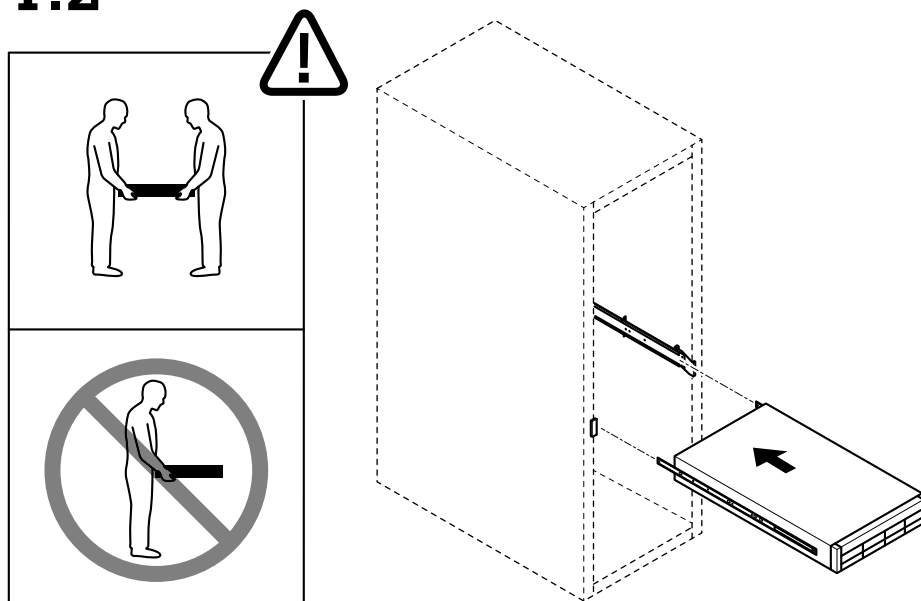
AXIS Camera Station S1116 Racked Recorder

Install your device

1.1



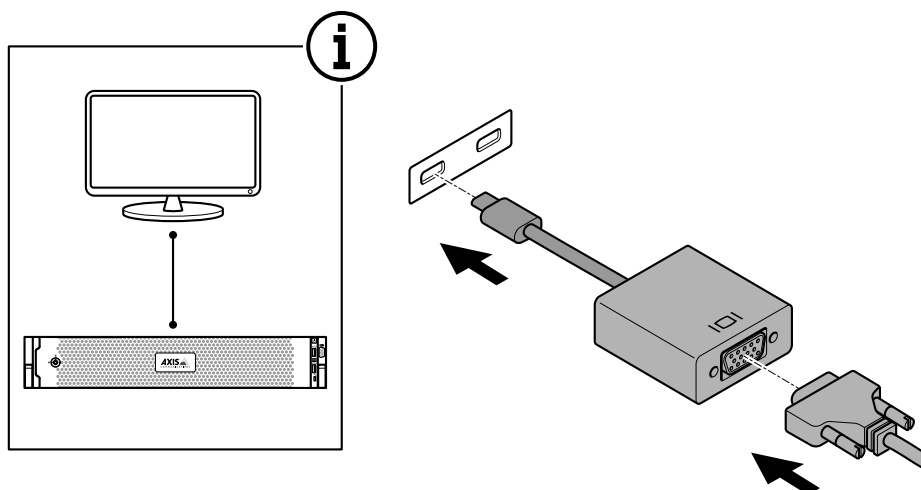
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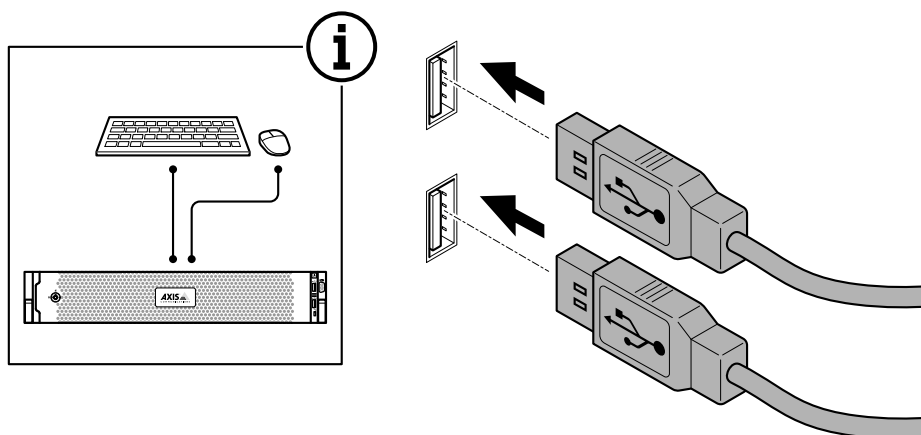
AXIS Camera Station S1116 Racked Recorder

Install your device

1.3



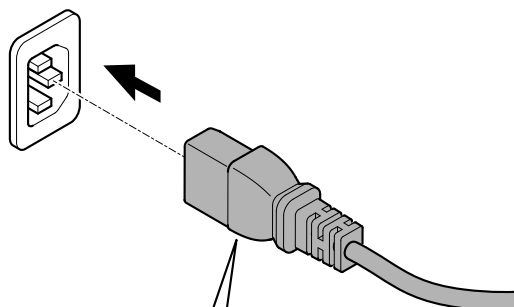
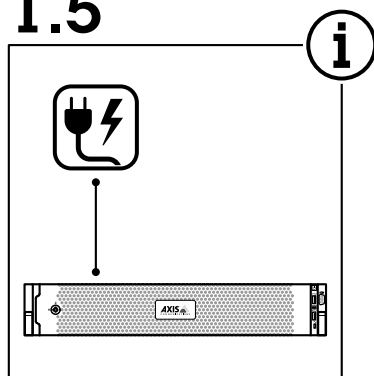
1.4



AXIS Camera Station S1116 Racked Recorder

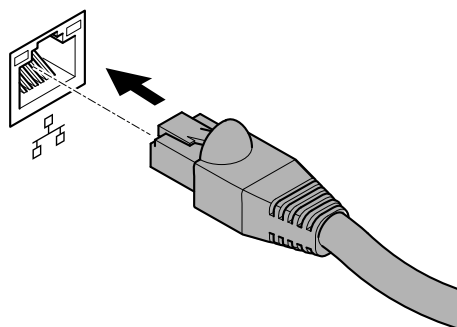
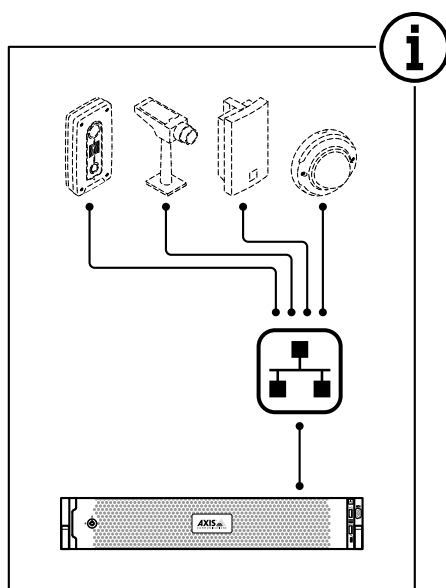
Install your device

1.5



100-240 V AC 50/60 Hz 7.4-3.7 A

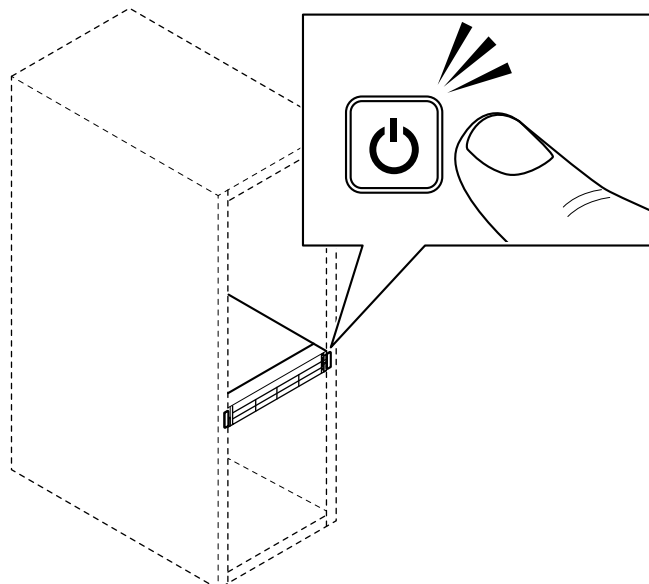
1.6



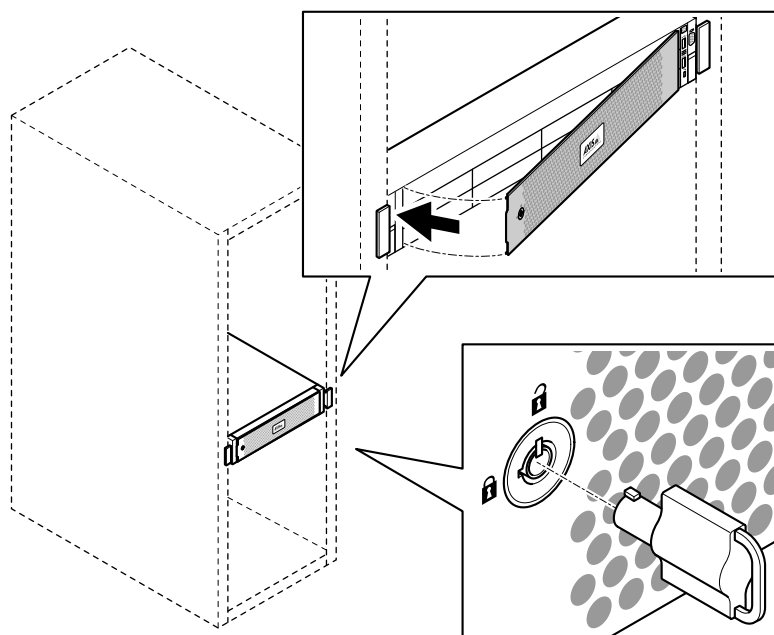
AXIS Camera Station S1116 Racked Recorder

Install your device

1.7



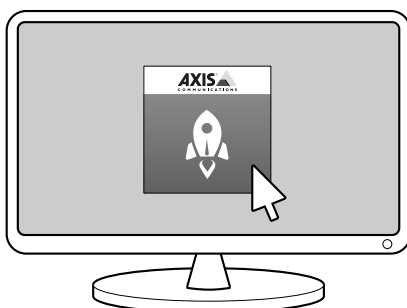
1.8



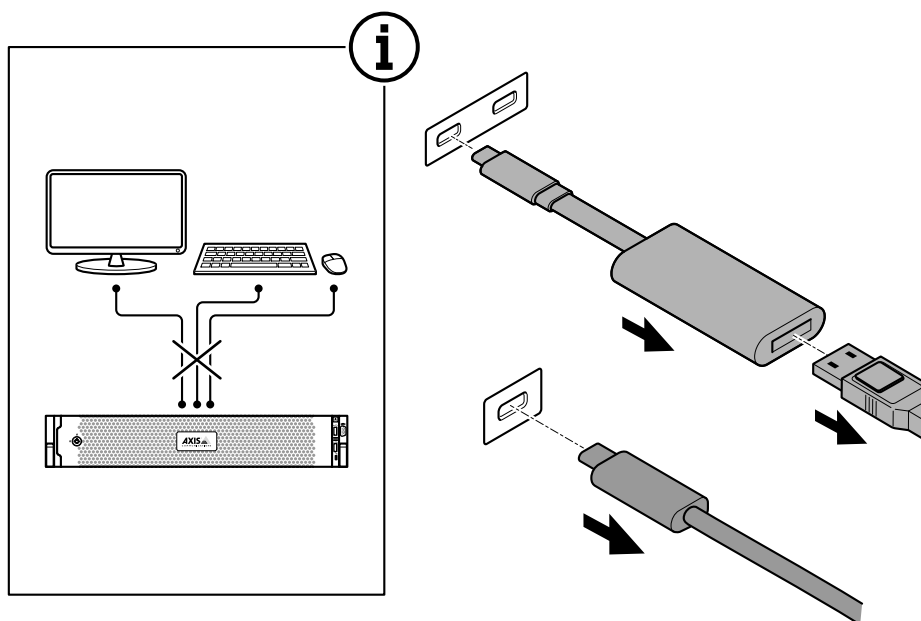
AXIS Camera Station S1116 Racked Recorder

Install your device

1.9



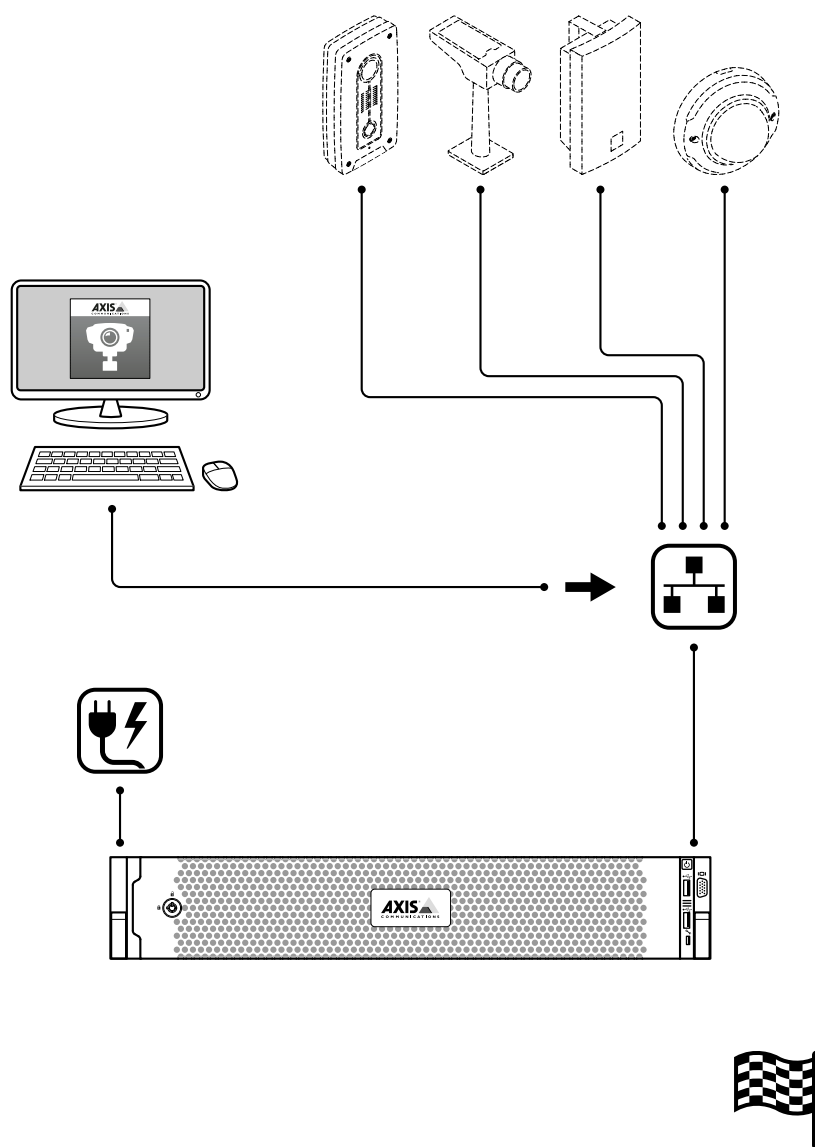
1.10



AXIS Camera Station S1116 Racked Recorder

Install your device

1.11



AXIS Camera Station S1116 Racked Recorder

Configure your device

Configure your device

Note

This section describes how to configure the AXIS Camera Station client and server. Some of the instructions may not be relevant for your device.

Configure AXIS Camera Station

This Get started tutorial will walk you through the basic steps to make your system up and running.

Before you start, you may need to:

- Configure your network depending on your installation. See *Network configuration*.
- Configure your server ports if needed. See *Server port configuration*.
- Consider security issues. See *Security considerations*.

After necessary configurations, you can start to work with AXIS Camera Station:

1. *Start AXIS Camera Station*
2. *Add devices*
3. *Configure recording method on page 14*
4. *Live view cameras on page 14*
5. *Replay recordings on page 14*
6. *Add bookmarks on page 14*
7. *Export recordings on page 14*
8. *Play and verify recordings in AXIS File Player on page 15*

Start AXIS Camera Station

AXIS Camera Station Service Control automatically starts after the installation is complete.

Double-click the AXIS Camera Station Client icon to start the AXIS Camera Station client. When starting the client for the first time, it automatically attempts to log on to the AXIS Camera Station server installed on the same computer as the client.

You can connect to multiple AXIS Camera Station servers in different ways.

Add devices

The first time you start your AXIS Camera Station, you are navigated to the Add devices page. AXIS Camera Station automatically searches the network for connected devices and displays a list of devices found.

1. Select the cameras to add from the list.
If your camera is not listed, click **Manual search**.
2. Click **Add**.
3. Select **Quick configuration** or **Site Designer configuration**. Click **Next**.
4. Use the default settings and ensure the recording method is set to None. Click **Install**.

AXIS Camera Station S1116 Racked Recorder

Configure your device

Configure recording method

1. Go to **Configuration > Recording and events > Recording method**.
2. If you want to enable motion detection recording:
 - 2.1 Select a camera.
 - 2.2 Turn on **Motion detection**.
 - 2.3 Click **Apply**.
3. If you want to enable continuous recording:
 - 3.1 Select a camera.
 - 3.2 Turn on **Continuous**.
 - 3.3 Click **Apply**.

Live view cameras

1. Click the **Live view** tab to navigate to the camera live view.
2. Click a camera to navigate to the live view of that camera.
A blue dot after the camera name shows that continuous recording is in progress. A red dot after the camera name shows that motion detection recording is in progress.
3. Click  to navigate from Live view to Recordings.
A red line in the timeline shows that motion detection recording has been taken for that period. A blue line in the timeline shows that continuous recording is in progress.

Replay recordings

1. Go to the **Recording** tab.
2. In the timeline of the camera, use the mouse wheel to zoom in and out and drag the timeline to make the marker pointing at your desired position.
3. To start playing the recording from the desired position, click .

Add bookmarks

1. Go to the **Recording** tab.
2. In the timeline of the camera, use the mouse wheel to zoom in and out and drag the timeline to make the marker pointing at your desired position.
3. Click .
4. Enter the bookmark name and description. Use keywords in the description to make the bookmark easy to find and recognized.
5. Select **Prevent recording deletion** to lock the recording. A locked recording can't be deleted unless actively unlocked.
6. Click **OK**. A bookmark icon is displayed at your desired position in the timeline.

Export recordings

1. Go to the **Recording** tab.

AXIS Camera Station S1116 Racked Recorder

Configure your device

2. In the timeline of the camera, use the mouse wheel to zoom in and out.
3. Click  to display the selection markers.
4. Drag the markers to include the recordings that you want to export.
5. Click  to open the Export tab.
6. In the Export tab, you can do the following if desired.
 - Click  to add a note for the recording.
 - Click **Browse** to select the location to export the recordings.
 - Select **Include Axis File Player**, **Include notes**, and **Add digital signature**.
7. Click **Export**.
8. Select **Use password** and enter your password for the digital signature. Click **OK**.

Play and verify recordings in AXIS File Player

1. Go to the folder that you have specified for the exported recordings.

AXIS Camera Station S1116 Racked Recorder

Configure your device

In this example, the exported files include the recordings in the .asf format, the notes in the .txt format, and AXIS File Player.

2. Double-click AXIS File Player. The exported recordings will be automatically played.
3. Click  to show the notes added to the recordings.
4. To verify the digital signature:
 - 4.1 Go to **Tools > Verify digital signature**.
 - 4.2 Select **Validate with password** and enter your password.
 - 4.3 Click **Verify**. The verification result page is displayed.

Network configuration

When AXIS Camera Station Client, AXIS Camera Station Server, and the connected network devices are installed on different networks, you might need to configure proxy or firewall settings before using AXIS Camera Station.

Client proxy settings

When the client and the server are separated by a proxy server, configure the client proxy settings.

1. Double-click the AXIS Camera Station Client icon.
2. On the Log on page, click **Change client proxy settings**.
3. Change the client proxy settings.
4. Click **OK**.

Server proxy settings

When network devices and the server are separated by a proxy server, configure the server proxy settings.

1. Double-click the AXIS Service Control icon in Windows notification area.
2. Select **Modify settings**.
3. In the Proxy settings section, use the default **System account internet option** or select **Use manual proxy settings**.
4. Click **Save**.

NAT and Firewall

When the client and the server are separated by a NAT, firewall or similar, configure the NAT or firewall to ensure that the HTTP port, TCP port, and streaming port specified in AXIS Camera Station Service Control are allowed to pass through the firewall and/or NAT. For instructions how to configure the NAT or firewall, contact the network administrator.

Server port configuration

The ports 55752 (HTTP), 55754 (TCP), 55756 (mobile communication), and 55757 (mobile streaming) are used on AXIS Camera Station Server for communication between the server and the client. If required, the ports can be changed from AXIS Camera Station Service Control.

Security considerations

To prevent unauthorized access to cameras and recordings, keep the following in mind:

- Use strong passwords for all network devices (cameras, video encoders and auxiliary devices).

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Configure your device

- Install AXIS Camera Station Server, cameras, video encoders, and auxiliary devices on a secure network separated from the office network. AXIS Camera Station Client can be installed on a computer on another network, for example a network with Internet access.
- Ensure all users have strong passwords. Using Windows Active Directory a high level of security can be implemented.

License a system with Internet connection

Both the AXIS Camera Station client and the server must be connected to the internet.

1. In the AXIS Camera Station client, go to **Configuration > Licenses > Management** and click **Go to AXIS Camera Station License Portal**.
2. In the AXIS Camera Station license portal, sign in with your MyAxis account.
3. Enter your license key, and click **Add licenses**.

Note

For AXIS Network Video Recorders, your license details are generated automatically and can be found under the License keys section. We recommend that you write them down, or save them in a digital format on a USB flash drive for future reference. Lost license keys can't be retrieved.

4. In the AXIS Camera Station client, check that your license keys are shown in **Configuration > Licenses > Keys**.



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AXIS Camera Station online license registration

License a system without Internet connection

To license a system without Internet connection:

1. In the AXIS Camera Station client, export the system file.
 - 1.1 Go to **Configuration > Licenses > Management**.
 - 1.2 Click **Export system file**.
 - 1.3 Save your system file on a USB flash drive.
2. Go to the AXIS Camera Station license portal www.axis.com/licenses, sign in with your MyAxis account and upload your system file.
3. Enter your license key, and click **Add licenses**.

AXIS Camera Station S1116 Racked Recorder

Configure your device

Note

For AXIS Network Video Recorders, your license details are generated automatically and can be found under the License keys section. We recommend that you write them down, or save them in a digital format on a USB flash drive for future reference. Lost license keys can't be retrieved.

4. Click **Download license file** and save the file to a USB flash drive.
5. In the AXIS Camera Station client, import the license file.
 - 5.1 Go to **Configuration > Licenses > Management**.
 - 5.2 Click **Import license file**, and select the license file on your USB flash drive.
 - 5.3 Check that your license keys are shown in **Configuration > Licenses > Keys**.



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AXIS Camera Station offline license registration

AXIS Camera Station S1116 Racked Recorder

Manage Windows® user accounts

Manage Windows® user accounts

Create a user account

To help keep your personal data and information more secure, we recommend that you add a password for each local account.

Important

Once you create a password for a local account, don't forget it. There's no way to recover a lost password for local accounts.

1. Go to **Settings > Accounts > Other people > Add someone else to this PC**.
2. Click **I don't have this person's sign-in information**.
3. Click **Add a user without a Microsoft account**.
4. Enter a user name, password and password hint.
5. Click **Next** and follow the instructions.

Create an administrator account

1. Go to **Settings > Accounts > Other people**.
2. Go to the account you want to change and click **Change account type**.
3. Go to **Account type** and select **Administrator**.
4. Click **OK**.
5. Restart your device and sign in with the new administrator account.

Create a local user group

1. Go to **Computer Management**.
2. Go to **Local Users and Groups > Group**.
3. Right-click **Group** and select **New Group**.
4. Enter a group name and a description.
5. Add group members:
 - 5.1 Click **Add**.
 - 5.2 Click **Advanced**.
 - 5.3 Find the user account(s) you want to add to the group and click **OK**.
 - 5.4 Click **OK** again.
6. Click **Create**.

Delete a user account

Important

When you delete an account you remove the user account from the login screen. You also remove all files, settings and program data stored on the user account.

AXIS Camera Station S1116 Racked Recorder

Manage Windows® user accounts

1. Go to Settings > Accounts > Other people.
2. Go to the account you want to remove and click **Remove**.

Change a user account's password

1. Log in with an administrator account.
2. Go to User Accounts > User Accounts > Manage another account in sequence.
You'll see a list with all user accounts on the device.
3. Select the user account whose password you would like to change.
4. Click **Change the password**.
5. Enter the new password and click **Change password**.

Create a password reset disk for a user account

We recommend to create a password reset disk using a USB flash drive. Then, if you forget your password, you can reset the password. Without a USB reset disk, you can't reset the password.

If you're using Windows 10, version 1803 you can add security questions to your local account in case you forget your password, so you don't need to create a password reset disk. To do this, go to **Start** and click **Settings > Sign-in options > Update your security questions**.

1. Sign in to your device with a local user account. You can't create a password reset disk for a connected account.
2. Plug a USB flash drive into your device.
3. If there's any data on the USB flash drive, back it up.
4. From the Windows® search field, go to **Create a password reset disk**.
5. In the Forgotten Password wizard, click **Next**.
6. Select your USB flash drive and click **Next**.
7. Type your current password and click **Next**.
8. Follow the onscreen instructions.
9. Remove the USB flash drive and keep it in a safe place where you'll remember it. You don't have to create a new disk when you change your password even if you change it several times.

AXIS Camera Station S1116 Racked Recorder

Manage AXIS Camera Station user accounts

Manage AXIS Camera Station user accounts

Configure user permissions

Go to **Configuration > Security > User permissions** to view a list of the users and groups that have been added to AXIS Camera Station.

Note

Administrators of the computer on which the AXIS Camera Station server is installed are automatically given administrator privileges to AXIS Camera Station. You can't change or remove the administrators group's privileges.

Before a user or group can be added, the user or group must be registered on the local computer or have an Windows Active Directory user account. Using Windows Active Directory, a high level of security can be implemented.

When a user is part of a group, the user gets the highest role permission that is assigned to the individual and the group.

When a user is part of a group, the user gets the access granted as an individual and also receives the rights as part of a group. For example, a user is given access to camera X as an individual. The user is also a member of a group. The group is given access to cameras Y and Z. The user then has access to cameras X, Y and Z.

If there are security concerns regarding the access to the computer by a designated AXIS Camera Station user, create a standard user account that you then use for access to Axis Camera Station. You can then elevate the account to administrator in **Configuration > Security > User permissions**.

The list consists of the following information:

Item	Description
Icon	Indicates the entry is a group or a single user.
Name	Username as it appears in the local computer or Active Directory.
Domain	Domain name where the user or group is registered.
Role	The access role given to the user or group. Possible values: • Administrator: Full access to all functionality and all cameras and devices. • Operator: Full access to all functionality except Configuration tab, Device management page, and Audit log. Full access to cameras and I/O ports. Access to playback and recording export can be restricted. • Viewer: Access to live video from cameras and access to I/O ports.
Details	Detailed user information as it appears in the local computer or Active Directory.
Server	Server name where the user or group is registered. Only available when connecting to multiple AXIS Camera Station servers.

To add users or groups, see *Add users or groups*.

To change user access rights for a user or group, click the user or group and make changes. Click **Apply**.

To remove a user or group, select the user or group and click **Remove**. In the pop-up dialog, click **OK** to remove the user or group.

Add users or groups

User accounts in Microsoft Windows and Active Directory users and groups can access AXIS Camera Station. To add a user to AXIS Camera Station, you have to add users or a group to Windows.

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Manage AXIS Camera Station user accounts

To add a user or group in Microsoft Windows: Adding a user in Windows may vary depending on which version of Windows you are running. Follow the instructions on *Microsoft's site*. If you are connected to an Active Directory domain network, consult your network administrator.

Add users or groups

1. Go to **Configuration > Security > User permissions** and click **Add**.
2. When connecting to multiple AXIS Camera Station servers, select a server from the **Selected server** drop-down list.
3. Select **Server** to search for users or groups on the local computer, or select **Domain** to search for Active Directory users or groups. When connecting to multiple AXIS Camera Station servers, you can select which server to search for.
4. Select **Users** or **Groups** to search for only users or groups.
5. The list of users or groups is displayed. Users and groups that have already been added to AXIS Camera Station are not listed.
 - If there are too many users or groups, the search result is not displayed. Use the **Type to search** field to refine the search and find a specific user or group.
 - If the domain user search fails, the Service logon account must be changed.
6. Select the users or groups and click **Add**. The users or groups are added to the list and shown in italics.

Configure a user or group

1. Select a user or group in the list.
2. Under **Role**, select **Administrator**, **Operator**, or **Viewer**.
3. If you have selected **Operator** or **Viewer**, you can configure the user or group privileges. See *User or group privileges*.
4. Click **Save**. The user or group in the list is not in italics and ready to be used.

User or group privileges

Users and groups with the Administrator role have full access to the entire system.

For users and groups with the Operator or Viewer role, you can grant different access privileges to the specific cameras, I/O ports, views, playback of recordings, and snapshots. For how to define access privileges for a user or group, see *Add users or groups*.

Cameras

The following access privileges are available for users or groups with the Operator or Viewer role.

- **Access:** Allow access to the camera and all camera features.
- **Video:** Allow access to live video from the camera.
- **Audio listen:** Allow access to listen from the camera.
- **Audio speak:** Allow access to speak to the camera.
- **Manual Recording:** Allow to start and stop recordings manually.
- **Mechanical PTZ:** Allow access to mechanical PTZ controls. Only available for cameras with mechanical PTZ.
- **PTZ priority:** Set the PTZ priority. A lower number means a higher priority. 0 means that no priority is assigned. An administrator has the highest priority. When a role with higher priority operates a PTZ camera, others can't operate the same camera for 10 seconds by default. Only available for cameras with mechanical PTZ and **Mechanical PTZ** is selected.

Views

The following access privileges are available for users or groups with the Operator or Viewer role. You can select multiple views and set the access privileges.

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Manage AXIS Camera Station user accounts

- **Access:** Allow access to the views in AXIS Camera Station.
- **Edit:** Allow to edit the views in AXIS Camera Station.

I/O

The following access privileges are available for users or groups with the Operator or Viewer role. The I/O ports are listed by device.

- **Access:** Allow full access to the I/O port.
- **Read:** Allow to view the state of the I/O port. The user is not able to change the port state.
- **Write:** Allow to change the state of the I/O port.

System

The access privileges that can't be configured are greyed out and listed under **Role privileges**. The privileges with check mark means the user or group have this privilege by default.

The following access privileges are available for users or groups with the Operator role.

- **Take snapshots:** Allow taking snapshots in the live view and recordings modes.
- **Export recordings:** Allow exporting recordings.
- **Generate incident report:** Allow generating incident reports.
- **Prevent access to recordings older than:** Prevent accessing recordings older than the specified number of minutes. When using search, the user will not find recordings older than the specified time. Recordings and bookmarks older than the specified time can't be played.

The following access privileges are available for users or groups with the Viewer role.

- **Take snapshots:** Allow taking snapshots in the live view and recordings modes.

AXIS Camera Station S1116 Racked Recorder

Manage your device

Manage your device

Update Windows®

Windows® 10 periodically checks for updates. When an update is available, your device automatically downloads the update but you've to install it manually.

Note

Recording will be interrupted during a scheduled system restart.

To manually check for updates:

1. Go to **Settings > Update & Security > Windows Update**.
2. Click **Check for updates**.

Configure Windows update settings

Sometimes you might want to change how and when Windows® updates.

Note

All ongoing recordings stop during a scheduled system restart.

1. Open the Run app.
 - Go to **Windows System > Run**, or
 - press WIN and R.
2. Type `gpedit.msc` and click **OK**. The Local Group Policy Editor opens.
3. Go to **Computer Configuration > Administrative Templates > Windows Components > Windows Update**.
4. Configure the settings as required, see example.

Example

To automatically download and install updates without any user interaction and have the device restart if necessary out of office hours use the following configuration:

1. Open **Always automatically restart at the scheduled time** and select:
 - 1.1 **Enabled**
 - 1.2 **The restart timer will give users this much time to save their work (minutes): 15.**
 - 1.3 Click **OK**.
2. Open **Configure Automatic Updates** and select:
 - 2.1 **Enabled**
 - 2.2 **Configure Automatic updates: Auto download and schedule the install**
 - 2.3 **Schedule Install day: Every Sunday**
 - 2.4 **Schedule Install time: 00:00**
 - 2.5 Click **OK**.
3. Open **Allow Automatic Updates immediate installation** and select:

AXIS Camera Station S1116 Racked Recorder

Manage your device

3.1 Enabled

3.2 Click OK.

Configure RAID

RAID is used to protect your solution against data loss. It can also be used to have a single logical disk with a higher speed throughput and the total capacity of all the drives added to the RAID volume.

RAID level 0 – Striping

Data is split into blocks and is written across all drives in the volume. It provides higher capacity and superior performance, but it does not offer redundancy.

RAID level 1 – Mirroring

Data is stored to both a main drive and a second drive which is a perfect mirror of the main drive. It doesn't provide as much storage space as RAID 0, but it does offer redundancy.

Note

- It can take long time to rebuild a lost drive, especially for bigger capacity hard drives.
- You must use hard drives with the same capacity.

⚠CAUTION

Configuring RAID deletes all data in all hard drives that are used in the RAID volume.

Workflow

1. *Create the RAID volume on page 25*
2. *Configure the RAID volume in Windows® on page 26*

Create the RAID volume

1. Make sure the disks to be used in the RAID volume are detected.
 - 1.1 Power on your device and rapidly press F12 until the Axis logo appears.
 - 1.2 In the UEFI boot menu, select **Device Configuration** and press ENTER.
 - 1.3 In the Intel(R) Rapid Storage Technology menu, check that the disks are correctly displayed under **Non-RAID Physical Disks**.

Note

Only RAID 0 and RAID 1 are available on the AXIS S1116 MT recorders because there is only physical space for an additional single drive.

2. In the Intel(R) Rapid Storage Technology menu, select **Create RAID Volume** and press ENTER.
3. Type a name for the volume.
4. Choose the RAID level.
 - 4.1 Select **RAID Level** and press ENTER.
 - 4.2 In the popup dialog, select the RAID level you want to use and press ENTER.
5. Choose the disks to be used in the volume.
 - 5.1 Select a disk and press ENTER.

AXIS Camera Station S1116 Racked Recorder

Manage your device

- 5.2 Select **X** to include this disk in the volume.
- 5.3 Repeat until you have selected all the disks you want to use.
6. Leave **Stripe Size** and **Capacity** to the default values unless specified.
7. Select **Create Volume** and press **ENTER**.
8. In the Intel(R) Rapid Storage Technology menu, the newly created RAID volume appears under **RAID Volumes**.
9. Press **F4**. Select **Yes** and press **ENTER** to save the settings and exit to the UEFI menu.
10. Press **CTRL + ALT+ DELETE** to restart your device.

Configure the RAID volume in Windows®

1. Right-click the Windows®-symbol at the Start menu and select **Disk Management**.
2. The Initialize Disk window appears. By default, the disk is selected and **GPT** is selected as the partition style. Click **OK**.
3. Right-click the newly initialized disk that is marked with a black bar and select **New Simple Volume**.
4. Click **Next** until the configuration is complete.
5. Click **Finish**. After automatic formatting, Disk Management now shows the extend volume and your system is ready to use the extended volume.

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Troubleshooting

Troubleshooting

If you can't find what you're looking for here, try the troubleshooting section at axis.com/support.

Check the current BIOS version

When you troubleshoot a device, always check the current BIOS version. If your device doesn't have the latest version, we recommend to upgrade. The latest version may contain a correction that fixes your problem.

To check the current BIOS:

1. Power on the device.
2. Wait until you see the Axis splash screen. You'll see the version number above the splash screen.

Perform a system recovery

If the device has had a complete system failure, you must use a recovery image to recreate the Windows® system. To download the AXIS Recovery Kit, contact AXIS Technical Support and supply the serial number of your device.

1. Download the AXIS Recovery Kit and AXIS ISO to USB Tool.
2. Insert a USB drive into your computer.
 - Use a USB drive with a minimum of 16 GB to 32 GB.
 - The USB drive will be formatted, and all existing data will be erased.
3. Run the AXIS ISO to USB Tool and follow the onscreen instructions.

Writing data to the USB drive takes approximately 10 to 15 min. Don't remove the USB drive until the process is complete.
4. After the ISO to USB tool is complete, take the USB drive and plug it into your device.
5. Start your device and before the AXIS splash screen appears press F12. We recommend that you tap the F12 key repeatedly as the device boots fast.
6. Navigate to your USB drive and press ENTER. The system boots into the AXIS Recovery Kit.

For example it should say UEFI: Sandisk.
7. Click **Reinstall Operating System**.

The recovery takes roughly 10 to 15 min to complete. You find detailed instructions in the download for the recovery kit.

Troubleshoot AXIS Camera Station

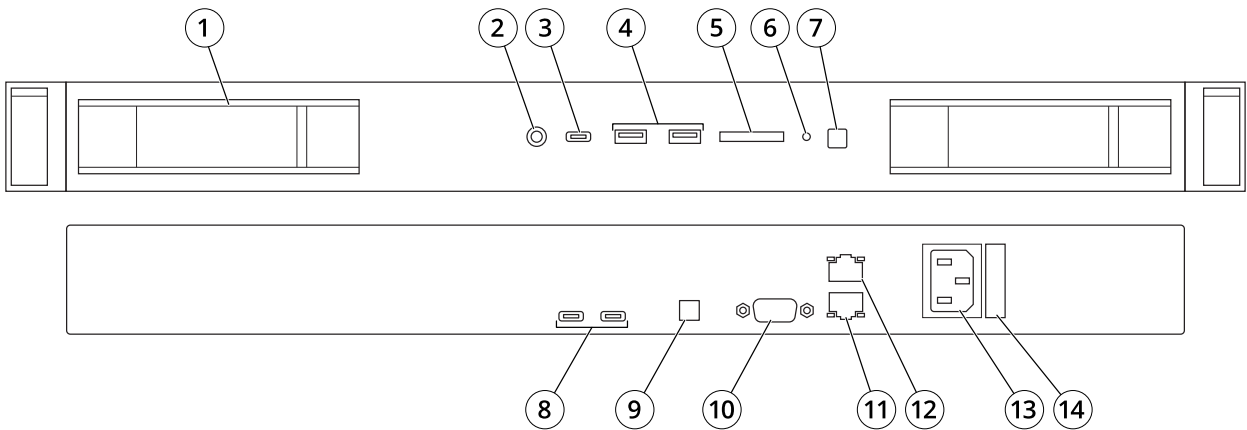
For information about how to troubleshoot AXIS Camera Station, go to the *AXIS Camera Station user manual*.

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Product overview

Product overview

Front and rear sides



- 1 Hard drive slot
- 2 Universal audio jack
- 3 USB 3.1 Type-C
- 4 USB 3.1
- 5 SD card reader
- 6 Drive activity LED
- 7 System power LED
- 8 USB 3.1 Type-C/DisplayPort™
- 9 System power LED
- 10 Serial port
- 11 Ethernet (RJ45) 1 GbE
- 12 Ethernet (RJ45) 10 GbE
- 13 Power connector
- 14 Power cable lock

Specifications

System health and ID indicators

LED	Description	Action
Blue solid	The system is turned on, system is healthy and system ID mode is not active.	Press the system health and system ID button to switch to system ID mode.
Blue blinking	The system ID mode is active.	Press the system health and system ID button to switch to system health mode.
Amber solid	The system is in fail-safe mode.	-
Amber blinking	The system is experiencing a fault.	Check the system event log for the specific error message.

IDRAC quick sync 2 indicator

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Product overview

LED	Description	Action
Off (default state)	The iDRAC Quick Sync 2 feature is turned off.	Press the iDRAC Quick Sync 2 button to turn on the iDRAC Quick Sync 2 feature. If the LED fails to turn on, reset the left control panel flex cable and check again.
White solid	The iDRAC Quick Sync 2 is ready to communicate.	Press the iDRAC Quick Sync 2 button to turn off. If the LED fails to turn off, restart the system.
Blinks white rapidly	Data transfer activity	-
Blinks white slowly	Firmware update is in progress.	-
Blinks white five times rapidly and then turns off	The iDRAC Quick Sync 2 feature is disabled.	Check if iDRAC Quick Sync 2 feature is configured to be disabled by iDRAC.
Amber solid	The system is in fail-safe mode.	Restart the system.
Amber blinking	The iDRAC Quick Sync 2 hardware is not responding properly.	Restart the system.

NIC indicators

LED	Description
Link and activity indicators are off	The NIC is not connected to the network.
Link indicator is green and activity indicator is blinking green	The NIC is connected to a valid network at its maximum port speed and data is being sent or received.
Link indicator is amber and activity indicator is blinking green	The NIC is connected to a valid network at less than its maximum port speed and data is being sent or received.
Link indicator is green and activity indicator is off	The NIC is connected to a valid network at its maximum port speed and data is not being sent or received.
Link indicator is amber and activity indicator is off	The NIC is connected to a valid network at less than its maximum port speed and data is not being sent or received.
Link indicator is blinking green and activity indicator is off	NIC identify is enabled through the NIC configuration utility.

Power supply unit indicators

LED	Description
Green	A valid power source is connected to the PSU and the PSU is operational.
Blinking amber	Indicates a problem with the PSU
Not illuminated	Power is not connected.

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Product overview

Blinking green	When the firmware of the PSU is being updated, the PSU handle blinks green. CAUTION: Do not disconnect the power cord or unplug the PSU when updating firmware. If firmware update is interrupted the PSUs do not function.
Blinking green and turns off	When hot-plugging a PSU, the PSU handle blinks green five times at a rate of 4Hz and turns off. This indicates a PSU mismatch with respect to efficiency, features set, health status, or supported voltage. ⚠ CAUTION • If two PSUs are installed, both the PSUs must have the same type of label. For example, Extended Power Performance (EPP) label. Mixing PSUs from previous generations of PowerEdge servers is not supported, even if the PSUs have the same power rating. This results in a PSU mismatch condition or failure to turn the system on. • When correcting a PSU mismatch, replace only the PSU with the blinking indicator. Swapping the PSU to make a matched pair can result in an error condition and unexpected system shutdown. To change from a high output configuration to a low output configuration or vice versa, you must turn off the system. • AC PSUs support both 240 V and 120 V input voltages with the exception of Titanium PSUs, which support only 240 V. When two identical PSUs receive different input voltages, they can output different wattages, and trigger a mismatch. • If two PSUs are used, they must be of the same type and have the same maximum output power. • Combining AC and DC PSUs is not supported and triggers a mismatch.

Power indicators

LED	Description
Green	A valid power source is connected to the PSU and the PSU is operational.
Blinking amber	Indicates a problem with the PSU.
Not illuminated	Power is not connected.
Blinking green	When hot-plugging a PSU, the PSU indicator blinks green. This indicates that there is a PSU mismatch with respect to efficiency, feature set, health status, or supported voltage.

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Product overview

	⚠CAUTION • When correcting a PSU mismatch, replace only the PSU with the blinking indicator. Swapping the PSU to make a matched pair can result in an error condition and unexpected system shutdown. To change from a High Output configuration to a Low Output configuration or vice versa, you must turn off the system. • If two PSUs are used, they must be of the same type and have the same maximum output power. • Combining AC and DC PSUs is not supported and triggers a mismatch.
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Hard drive indicators

LED	Description
Flashes green twice per second	Identifying drive or preparing for removal.
Off	Drive ready for insertion or removal. Note The drive status indicator remains off until all hard drives are initialized after the system is turned on. Drives are not ready for removal during this time.
Flashes green, amber and then turns off	Predicted drive failure.
Flashes amber four times per second	Drive has failed.
Flashes green slowly	Drive is rebuilding.
Steady green	Drive is online.
Flashes green for 3 s, amber for 3 s, and then turns off after 6 s	Rebuild stopped.

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Need more help?

Need more help?

Useful links

- *AXIS Camera Station user manual*
- *Configure AXIS Secure Remote Access*
- *What to include in an Antivirus white list for AXIS Camera Station*

Contact support

Contact support at axis.com/support.

