

Milestone Care™ Premium

WHEN YOU NEED 24/7 DIRECT TECHNICAL SUPPORT



When support can't wait until Monday, Milestone Care Premium provides customers with business-critical installations direct, personalized, and prioritized access to the experts in the global Milestone technical support team round-the-clock.

Here's what you get with Care Premium

24/7 worldwide access to Milestone Technical Support

Milestone is always here to help. Our expert support teams are situated worldwide and are ready to handle any issue you encounter. You can count on 24/7 support for your business-critical surveillance solutions.

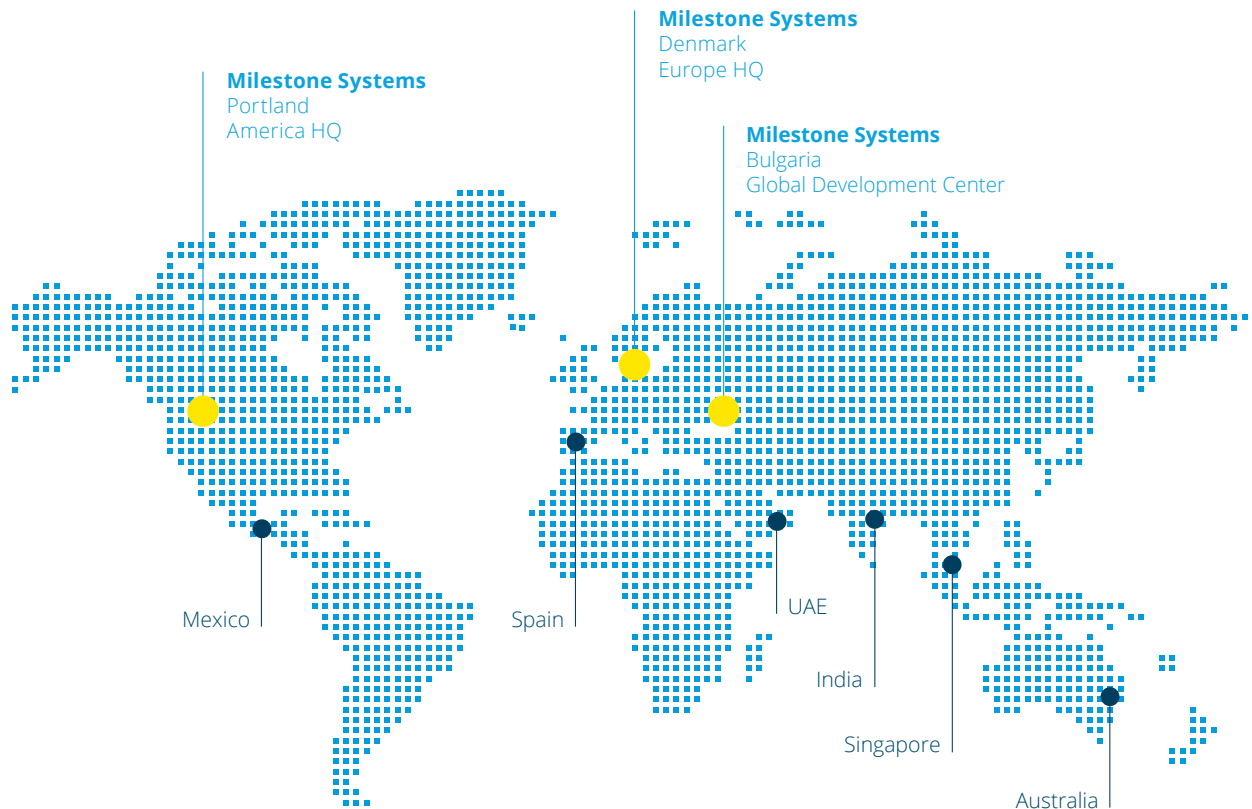
Prioritized support

Sometimes your video management solutions are business-critical and some issues just can't wait until Monday. Care Premium features a service level agreement with priority and committed response times. This means you know you won't be left waiting.

Support in selected languages

As a global company, we can provide support that is not only close to your location, but in most cases comes in your preferred language too.

BE FIRST IN LINE FOR SUPPORT



Milestone experts, here to help

Our professional support teams are standing by worldwide for when you need help. All team members are experts in Milestone products and are equipped to handle any issue.



Be first in line

We deliver dependable 24/7 support for business-critical surveillance operations. With Care Premium, critical issues are always addressed promptly and with limited interruption to your business.



Support that never sleeps

Milestone support is a global operation that follows the sun. This means that your issues will be handled immediately regardless of your time zone or location.